Software Survivability



Survivability Concepts



Survivability Motivation

- Growing societal dependence on complex, largescale, networked systems
 - Sectors: commercial, government, defense, ...
 - Infrastructure: telecom, transportation, utilities, ...
 - Interdependencies and cascade failures
- Serious consequences of system compromises and failures
- Presidential Commission on Critical Infrastructure Protection



The Changing System Environment

- Expanding network boundaries and connectivity
- Blurring of Intranets and Extranets
- Heterogeneous mix of participants with varying trust
- Lack of central administrative control
- Unknown components: COTS, Java, ...
- Point security solutions: PKI, VPN, IDS, firewalls, ...

The fundamental limitation of security: No amount of security can guarantee a system will not be penetrated



Survivability Defined |

Survivability is the capability of a system to fulfill its mission, in a timely manner, in the presence of attacks, failures, or accidents.

- Focus is on the <u>continuity and recovery</u> of the <u>system</u> <u>mission</u>
- Imperfect defenses are assumed



Survivability Defined II

- Survivability differs from conventional security
 - Security focuses on static perimeter defenses
 - Survivability focuses on design and operation to maintain mission support in adverse environments
- Survivability differs from dependability
 - Dependability focuses on random faults
 - Survivability focuses on coordinated attacks by intelligent adversaries



The "Three R's" of Survivability

<u>Resistance</u>

- Capability to deter attacks

<u>Recognition</u>

 Capability to recognize attacks and extent of damage

<u>Recovery</u>

 Capability to provide essential services/assets during attack and recover full services after attack

The Myth



"Our site is safe":

- We have firewalls in place
- We encrypt our data
- We have a privacy policy







Application Security Defects



167 Audits conducted – 98% vulnerable: all had firewalls and encryption solutions in place...



Frequent

• 3 out of 4 business websites are vulnerable to attack (Gartner)

Pervasive

 75% of hacks occur at the Application level (Gartner)

Undetected

- QA testing tools not designed to detect security defects in applications
- Manual patching reactive, time consuming and *expensive*

Dangerous

• When exploited, security defects destroy company value and customer trust

Pressures on the Application Lifecycle





Financial Services Application

Time-to-Market

Bringing new applications to market quickly

Complexity is Growing

• Increasing application lifecycle complexity

Increasing Business Risks Driven by Security Defects

- Hacker activity increasing
- Government scrutiny and regulation
 increasing
- Liability precedents for security defects

Costs Escalate Dramatically the longer you wait to Find and Fix

 Bad software costs the economy \$59.5 billion a year- cost of breakdowns and repairs (Nat. Institute of Standards & Technology, May 2002)

Cost Increases Later in the Lifecycle Security is Addressed





Cost to Fix dramatically increases the longer you wait to test





Without any protection,

holes and backdoors exist at every layer waiting to be exploited

Types of Application Hacks



Through a browser, a hacker can use the smallest bug or backdoor to change, or pervert, the intent of the application

Application	Attack Types	Negative Outcome Examples
Form field: collect data	Buffer overflow	Crash servers/close business
Customer account	Cookie poisoning	Identity theft/illegal transactions
Online shopping	Hidden fields	eShoplifting
Sloppy code	Backdoors/Debug options	Download proprietary database
Text Field: collect data	Cross Site scripting	eHijacking - Get account info
Database	Parameter Tampering/SQL injection	Fraud
Backend Apps	Stealth Commanding	Site defacement
Web Server	Published Vulnerabilities	Crash site
Front end Apps	3 rd Party Misconfiquration	Admin access
Web Server	Forceful Browsing	Access sensitive data

10 Types of Attacks: Development Lifecycle





Hidden Field Manipulation



Vulnerability explanation:

The application sends data to the client using a hidden field in a form. Modifying the hidden field damages the data returning to the web application

Why Hidden Field Manipulation:

Passing hidden fields is a simple and efficient way to pass information from one part of the application to another (or between two applications) without the use of complex backend systems.

As a result of this manipulation :

The application acts according to the changed information and not according to the original data



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Backdoor & Debug options



Vulnerability explanation:

The application has hidden debug options that can be activated by sending a specific parameter or sequence

Why Backdoor and Debug options:

- Leaving debug options in the code enables developers to find and fix bugs faster
- Developers leave backdoors as a way of guaranteeing their access to the system

• As a result of this manipulation :

Activation of the hidden debug option allows the hacker to have extreme access to the application (usually unlimited).



Backdoor & Debug options - Example

💥 Online Ban	nking - Account Summary - N	etscape		
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	Account Summ	ary count Summary provides a snapshot of your f	finances.	
	Liquid Accounts	Account Numbers	Avanual Balance	
	Pam's Checking	9876-543XXX	\$1,916.18	
	John's Checking	8765-432XXX	\$1,317.10	
	Money Market	7888-564XXX	<u>\$7,655.25</u>	
		Not FDIC Insured No Bank Guarantee May Lose Value		
	Total		\$10,888.53	
	Credit Accounts	Account Numbers	Available Balance	
	VISA	3456-7890-XXXX-XXXX	<u>\$4,650.49</u>	
	MASTERCARD	9876-5432-XXXX-XXXX	<u>\$1,287.52</u>	
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Backdoor & Debug options - Example

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Backdoor & Debug options - Example



HTTP

Client PC

(10.1.0.123)

Hypertext Transfer Protocol

"Hypertext Transfer Protocol (HTTP) is a communications protocol for the transfer of information on intranets and the World Wide Web. Its original purpose was to provide a way to publish and retrieve hypertext pages over the Internet."

http://en.wikipedia.org/wiki/HTTP



Request

Response

HTTP Request - GET

- Form data encoded in the URL
- Most common HTTP method used on the web
- Should be used to retrieve information, not for actions that have side-effects

HTTP Request - GET

http://www.mysite.com/kgsearch/search.php?<mark>catid=1</mark>

http://www.mysite.com/kgsearch/search.php?catid=1

text/xml,application/xml,application/xhtml+xml,text/html;q=0.9,text/plain;q=0.8,image/png,*/*; q=0.5

HTTP Request - GET

 http://www.google.com/search?hl=en&lr=&c2coff=1&rls=GGLG%2CGGLG%3A2005-26%2CGGLG%3Aen&q=http%3A%2F%2Fwww.google.com%2Fsearch%3Fhl%3Den%26Ir%3D%26c2cof f%3D1%26rls%3DGGLG%252CGGLG%253A2005-26%252CGGLG%253Aen%26q%3Dhttp%253A%252F%252Fwww.google.com%252Fsearch%253Fhl%2 53Den%2526Ir%253D%2526c2coff%253D1%2526rls%253DGGLG%25252CGGLG%25253A2005-26%25252CGGLG%25253Aen%2526q%253Dhttp%25253A%25252F%25252Fwww.google.com%25252F

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8%252526rls%25253DGGLG%25252CGGLG%25253A2005-

HTTP Requests - POST

- Data is included in the body of the request.
- Should be used for any action that has side-effects
 - Storing/updating data, ordering a product, etc...

HTTP Requests - POST

http://www.mysite.com/kgsearch/search.php

http://www.mysite.com/kgsearch/search.php

Accept-Encoding: gzip,deflate Accept-Charset: ISO-8859-1 utf-8:g=0.7 *:g=0.7

GET v. POST Security

- There information contained in parameters can tell a user a lot about how your application works
- GET parameters are easily visible in the address bar
- POST parameters are hidden from the average user
 - Users can still view source code
 - Users can still view the packets
 - Users can still intercept & modify web requests

Web Sites

>No applications

Static pages

Hard coded links

Browser





Web Server



The Missing Piece



Protection for the application itself

- Applications are vulnerable
- Developers lack tools and know how to build secure applications
- No amount of QA testing will capture all the security vulnerabilities
- Systematic failures in the application can be engineered by hackers

Web Applications Very complex architectures, **Web Application** multiple platforms, multiple HTTP Web Services protocols Network Application Database Web Servers Server Server **Wireless** Presentation Customer **Business** Identification Layer Logic **Media Store** Content Access Controls **Services** Browser Transaction 2 2 2 2000 (Parts (Part 2 1)- 2 2 2 Information **Core Business** Data

Web Applications Breach the Perimeter



Why Web Application Vulnerabilities Occur

Security Professionals Don't Know The Applications

"As a Network Security Professional, I don't know how my companies web applications are supposed to work so I deploy a protective solution...but don't know if it's protecting what it's supposed to."

The Web Application Security Gap



Application Developers and QA Professionals Don't Know Security

"As an Application Developer, I can build great features and functions while meeting deadlines, but I don't know how to develop my web application with security as a feature."

"If builders built buildings the way programmers wrote programs, then the first woodpecker that came along would destroy civilization."

-Weinberg's Second Law

- Technical (Syntactical) Vulnerabilities
 - Result of insecure programming techniques
 - Mitigation requires code changes
 - Detectable by scanners
 - http://example/order.asp?item=<script>alert('p0wned')</scri pt>&price=300.00
- Logical Vulnerabilities
 - Result of insecure program logic
 - Most often to due to poor decisions regarding trust
 - Mitigation often requires design/architecture changes
 - Detection often requires humans to understand the context
 - http://example/order.asp?item=toaster&price=30.00

Web application vulnerabilities occur in multiple areas.



Platform:



- Known vulnerabilities can be exploited immediately with a minimum amount of skill or experience – "script kiddies"
- Most easily defendable of all web vulnerabilities
- MUST have streamlined patching procedures

ta Extension

Backup Checking

Checking

Diractory

Administration:

- Less easily corrected than known issues
- Require increased awareness
- More than just configuration, must be aware of security flaws in actual content
- Remnant files can reveal applications and versions in use
- Backup files can reveal source code and database connection strings

Application Programming:

- Common coding techniques do not necessarily include security
- Input is assumed to be valid, but not tested
- Unexamined input from a browser can inject scripts into page for replay against later visitors
- Unhandled error messages reveal application and database structures
- Unchecked database calls can be `piggybacked' with a hacker's own database call, giving direct access to business data through a web browser

Parameter Manipulation Reverse Directory Transversal

Web Application Hacking - Results





Auditing & Testing



The process

- Coverage of relevant business process
- Full inspection of client side scripts and comments
- Full inspection of application interfaces
- Analysis of potential vulnerabilities
- Testing of potential vulnerabilities
- Check for installation of known patches

The knowledge

- Complete understanding of the application logic
- Complete knowledge of application manipulation methods
- Awareness of all the known patches issues
- Complete understanding of most secure configuration of all tools



Auditing & Testing – The Problem

Multiple points of people failure

- Development, QA, Operations, Vendor software, Outsourcing

New third party bugs discovered every day

- site exposed during patch latency
- Site Complexity
- many line of codes and application interactions

Compressed application development cycle

- time to market needs will impact development and QA

Distributed Knowledge

- Any single person does not have all the knowledge needed for a full audit.

What is a Viable Solution?



VIABLE = Positive Security Model:

- Assessment: bullet-proof applications before production
- Application Firewalls: block, log and alert against known/unknown attacks
- Behavioral/ Policy-based
 - Automatically builds a policy in real time for the site
 - Allows only intended business interactions
 - Maintains intended application behavior
- e.g., Code Red and Nimda blocked without updates or rules

Not Viable = Negative Security Model:

Signature/Rules-based – Blocks

known attacks based on signatures, heuristics or rules

e.g., - need patch installed or signatures written to block Code Red & Nimda

How to Secure Web Applications

- Incorporate security into the lifecycle
 - Apply information security principles to all software development efforts
- Educate
 - Issue awareness, Training, etc...

How to Secure Web Applications

- Incorporating security into lifecycle
 - Integrate security into application requirements
 - Including information security professionals in software architecture/design review
 - Security APIs & libraries (e.g. ESAPI, Validator, etc.) when possible
 - Threat modeling
 - Web application vulnerability assessment tools



How to Secure Web Applications

Educate

- Developers Software security best practices
- Testers Methods for identifying vulnerabilities
- Security Professionals Software development, Software coding best practices
- Executives, System Owners, etc. Understanding the risk and why they should be concerned

Bespoke Applications Vs. Commercial Applications

Application Development internal use:

- Bespoke, customized, one-off application
 - •Audience is not so great: (Users, developers, test)
 - ≻Vulnerabilities are not discovered too quickly by users.
 - >Vulnerabilities are discovered by hackers, they actively look for them.

Bespoke application = Small audience = Less chance of vulnerabilities being discovered This is unlike, Say Microsoft XP 210 Million copies sold (http://www.forbes.com/ May2004)

First Line of Defense:



The Developer:

- •Writes the code.
- •Understands the problem better than anyone!
- •Has the skill set.
- •More effective and efficient in providing a solution



Complexity Vs Security

As Functionality and hence complexity increase security decreases.

Integrating security into functionality at design time Is easier and cheaper.

"100 Times More Expensive to Fix Security Bug at Production Than Design" – IBM Systems Sciences Institute

It also costs less in the long-term.

-maintenance cost





A Few Facts and figures (contd)

■ Interesting Statistics – *Employing code review*

- ▶ IBM Reduces 82% of Defects Before Testing Starts
- HP Found 80% of Defects Found Were Not Likely To Be Caught in Testing
- 100 Times More Expensive to Fix Security Bug at Production Than Design"
 - IBM Systems Sciences Institute
- Promoting People Looking at Code
 - Improvement Earlier in SDLC
 - ▶ Fix at Right Place; the Source
 - Takes 20% extra time payoff is order of magnitude more.



If cars Were Built Like Applications....

- 1. 70% of all cars would be built without following the original designs and blueprints. The other 30% would not have designs.
- 2. Car design would assume that safety is a function of road design and that all drivers were considerate, sober and expert drivers.
- 3. Cars would have no airbags, mirrors, seat belts, doors, roll-bars, side-impact bars, or locks, because no-one had asked for them. But they *would* all have at least six cup holders.
- 4. Not all the components would be bolted together securely and many of them would not be built to tolerate even the slightest abuse.
- 5. Safety tests would assume frontal impact only. Cars would not be roll tested, or tested for stability in emergency maneuvers, brake effectiveness, side impact and resistance to theft.
- 6. Many safety features originally included might be removed before the car was completed, because they might adversely impact performance.
- 7. 70% of all cars would be subject to monthly recalls to add major components left out of the initial production. The other 30% wouldn't be recalled, because no-one would sue anyway.
- 8. The after-market for safety devices would include such useful products as training wheels, screen doors, elastic seatbelts and devices that would restrict the car's top speed to 3mph, if found to be unsafe (which would be always).
- 9. Useful safety could be found, but could only be custom retro-fitted, would take six months to fit and would cost more than the car itself.
- 10. A NCT/MOT inspection would consist of counting the wheels and making recommendations on wheel quantity.
- 11. Your only warning indicator would be large quantities of smoke and flame in the cab.
- 12. You could only get insurance from one provider, it would be extremely expensive, require a duplicate NCT/MOT inspection, and you might still never be able to claim against the policy.

How do we do it?

Security Analyst:

- Get involved early in SDLC. Security is a function of the asset we want to secure, what's it worth?
- Understanding the information held in the application and the types of users is half the battle.
- Involve an analyst in the design phase and thereafter.

■ Developer:

- Embrace secure application development. (Educate)
- Quality is not just "Does it work" Security is a measure of quality also.



How do we do it? (contd)

■QA:

Security vulnerabilities are to be considered bugs, the same way as a functional bug, and tracked in the same manner.

■ Managers:

- ▶ Factor some time into the project plan for security.
- Consider security as added value in an application.

- \$1 spent up front saves \$10 during development and \$100 after release



Software security tollgates in the SDLC



Application Security Risk Categorization

■ Goal

- More security for riskier applications
- Ensures that you work the most critical issues first
- Scales to hundreds or thousands of applications

Tools and Methodology

- Security profiling tools can gather facts
 - Size, complexity, security mechanisms, dangerous calls
- Questionnaire to gather risk information
 - Asset value, available functions, users, environment, threats
- Risk-based approach
 - Evaluates likelihood and consequences of successful attack



Application Security Project Plan

■ Define the plan to ensure security at the end

- Ideally done at start of project
- Can also be started before or after development is complete

■ Based on the risk category

- Identify activities at each phase
- Necessary people and expertise required
- Who has responsibility for risks
- Ensure time and budget for security activities
- Establish framework for establishing the "line of sight"



Application Security Requirements Tailoring

■ Get the security requirements and policy right

■ Start with a generic set of security requirements

- Must include all security mechanisms
- Must address all common vulnerabilities
- Can be use (or misuse) cases
- Should address all driving requirements (regulation, standards, best practices, etc.)

■ Tailoring examples...

- Specify how authentication will work
- Detail the access control matrix (roles, assets, functions, permissions)
- Define the input validation rules
- Choose an error handling and logging approachase



Design Reviews

Better to find flaws early

Security design reviews

- Check to ensure design meets requirements
- Also check to make sure you didn't miss a requirement

■ Assemble a team

- Experts in the technology
- Security-minded team members
- Do a high-level penetration test against the design
- Be sure to do root cause analysis on any flaws identified



Software Vulnerability Analysis

Find flaws in the code early

- Many different techniques
 - Static (against source or compiled code)
 - Security focused static analysis tools
 - Peer review process
 - Formal security code review
 - Dynamic (against running code)
 - Scanning
 - Penetration testing
- Goal
 - Ensure completeness (across all vulnerability areas)
 - Ensure accuracy (minimize false alarms)



Application Security Testing

Identify security flaws during testing

Develop security test cases

- Based on requirements
- Be sure to include "negative" tests
- Test all security mechanisms and common vulnerabilities

Flaws feed into defect tracking and root cause analysis



Application Security Defect Tracking and Metrics

- "Every security flaw is a process problem"
- Tracking security defects
 - Find the source of the problem
 - Bad or missed requirement, design flaw, poor implementation, etc...
 - ISSUE: can you track security defects the same way as other defects

Metrics

- What lifecycle stage are most flaws originating in?
- What security mechanisms are we having trouble implementing?
- What security vulnerabilities are we having trouble avoiding?



Configuration Management and Deployment

■ Ensure the application configuration is secure

Security is increasingly "data-driven"
 XML files, property files, scripts, databases, directories

■ How do you control and audit this data?

- Design configuration data for audit
- Put all configuration data in CM
- Audit configuration data regularly
- Don't allow configuration changes in the field



What now?

"So now, when we face a choice between adding features and resolving security issues, we need to choose security."

-Bill Gates

If you think technology can solve your security problems, then you don't understand the problems and you don't understand the technology. -Bruce Schneier

Using encryption on the Internet is the equivalent of arranging an armored car to deliver credit-card information from someone living in a cardboard box to someone living on a park bench. -Gene Spafford



REFERENCES



Lecture 3a

The Survivable Network Analysis Method: Evaluating Survivability of Critical Systems





Web Application Security

Presented by: Colin English Zerflow

Web Application Security 101

Steve Carter

(special thanks to SPI Dynamics)



Integration into the SDLC (Software Development Life Cycle)

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OWASP

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